Ethnicraft CARE INSTRUCTIONS

OUTDOOR COLLECTION

ABOUT US

TIMELESS DESIGN

All our designs are intentionally timeless. They withstand trends and associate well with different styles, and they can be passed on from one home to the next, carrying over the stories of one lifetime into another. Our collections go back to the essence of what we believe is good design: pieces full of character, made from quality materials that age beautifully. We love that solid wood evolves with the years as it carries the marks of the life that happens to it.

THE BEAUTY OF SOLID WOOD

The beauty of natural materials lies in its peculiarities and imperfections. Variations in the wood grain and colour, knots, medullary rays and other natural characteristics are inherent. These are far from flaws, but an intricate part of its character. We believe that these imperfections contribute to the charm of our products.

CRAFTSMANSHIP

Outstanding craftsmanship is at the core of our brand, and behind the simplicity of our pieces lies a constant drive for innovation. Incorporating advanced techniques to our process of creation, each new design is revised and reworked to the last detail: every curve, texture and line reflects our design values.



CARE INSTRUCTIONS

Ethnicraft's outdoor collection is designed to adapt well to a range of environmental conditions, whether that be on an urban terrace or beachfront patio; warm and tropical or cool and mountainous. As the furniture adapts to its environment, it is normal for some cracking and movement to occur.

The beauty of teak is that, even when left in its natural state, outdoors and in any season, it is basically maintenance-free. Our teak range comes without any finish or protective treatment. The wood is merely polished, allowing the natural oils to rise to the surface. The high density of teak wood means it is an excellent choice for outdoor use

Overtime, it is natural for untreated furniture to grey slightly due to prolonged sun and rain exposure. This colour change is purely superficial and does not impact the strength or quality of the timber.

REGULAR CARE

Teak's high density has the advantage that stains do not penetrate the wood as easily. Even with these characteristics, any spills should be removed immediately.

Use place mats and/or coasters to prevent hot pots and pans, or cold glasses and bottles, from leaving marks on the furniture.

For regular wiping, use a dry cloth or soft brush for dusting off crumbs and leaves – do not rub. For cleaning, or in case of a spill, use a damp cloth and natural soap. Wipe in the direction of the grain. Do not use soap containing detergent or other chemicals. Dry with a soft clean cloth to prevent spotting.

With teak's natural oils rising to the surface, it can appear as irregular colouring or appear like a watermark. This is not a flaw, but a natural part of the timber's maturing. Use a damp cloth and natural soap to clean.

After any cleaning, ensure that furniture is dried thoroughly as spores that result in mould growth thrive in prolonged damp and dirty conditions.

Avoid letting water rest on any furniture surfaces for periods of time as permanent water damage can occur on wood, fabric or metal.

All teak items are equipped with glides to prevent water absorption from the ground. As well as preserving the furniture's feet, glides protect ground surfaces from scratches. Important! To prevent warping, before using a sofa with 5 or 6 legs, always adapt the adjustable glides of the middle legs to the ground surface. For stability, middle legs need to be slightly shorter.

Always ensure solutions used to clean paving, patios or terraces do not come into contact with the furniture, as it might leave permanent marks on surfaces. Some wood species contain tannin, which causes the wood to react with metal and leave permanent stains.

Avoid close exposure to heating sources such as outdoor fires, braziers and heaters

THOROUGH CARE

To keep your Ethnicraft outdoor furniture in optimal condition we suggest fitting a custom rain cover during seasons where it is not in use or periods of bad weather.

Ensure the furniture is thoroughly clean and dry before applying the cover protection. For long periods of time we recommend that, if possible, any soft furnishings, cushions etc should be removed and stored indoors.

To remove stubborn stains or superficial scratches to teak surfaces, extra fine sandpaper can be gently used. Always sand in the direction of the wood grain.

RAIN COVERS

Custom-made to fit your Ethnicraft outdoor furniture and upholstery, our rain covers provide excellent protection against water, wind and frost. Guarding against dust, dirt, UV and harsh weather conditions, the covers are breathable to prevent mould and mildew growth. Covers feature metal eyelets for fastening against high winds.

Produced in Europe and handmade using a PU-coated textile specifically developed to protect quality wooden furniture, providing a gentle shield to the surface it rests on. Covers are durable and lightweight to ensure easy fitting.

Before fitting, ensure furniture and upholstery has been cleaned off and is completely dry. Ensure any dirt or leaves have been dusted off surfaces to reduce the chance of mould growth. Any residue or moisture trapped on surfaces can cause mould.

Covers are easy-care, machine washable up to $30 \, ^{\circ}\text{C/86} \, ^{\circ}\text{F}$, and fold down easily for storing. Air dry only, ensure cover is completely dry before storing. For ongoing care, we recommend cleaning any debris off the cover regularly with a cloth, brush or hose.

OUTDOOR UPHOLSTERY & FABRICS

Woven in Belgium, Ethnicraft outdoor fabrics are 100% polypropylene, a synthetic material. Polypropylene by its nature is water-repellent, stain-resistant, as well as resistant to mould, moths and bacteria like no other synthetic or natural fibre. It is also:

- UV resistant.
- Resistant to the action of acids and alkalis.
- Hypoallergenic, with anti-odorant properties.
- Resistant to humidity and, although not completely waterproof, it does not absorb water and is quick-drying.
- Maintenance friendly easily cleaned with clear water and a natural soap. Covers are machine washable up to 40 °C/104 °F.
 Do not use any chemical products not designed for polyester.
- 100% recyclable.

All sit cushions are equipped with an anti-slip fabric on the bottom to ensure cushions remain in the correct position.

The naturally occurring surface oil in teak can cause stains on cushions. To clean, use a damp white cloth, natural soap and clear water. Please note, natural oil transfer from wood to fabric is a recurring process that cannot be prevented.

CUSHION INNERS

All cushions are inserted with a long-lasting, quick-dry foam. This dries quickly after exposure to rain, ocean spray, melting snow, morning dew, or moisture and humidity which can penetrate even a "water repellent" outer shell over a period of time.

METAL STRUCTURE

All metal frames and fixtures have been finished with a protective coating specific to the outdoor environment. For general care and maintenance, we advise the following:

- Dust regularly using a soft dry cloth.
- For a more thorough cleaning, use mild soap and warm water.
- Rinse with clean water and wipe dry.
- Do not use steel wool, sandpaper, mineral acid, bleach or chlorine cleaners on metal surfaces.
- Do not drag the furniture, as it might damage the protective coating, cause rusting or leave permanent marks where it stands. Always lift when moving from place to place.

We create the foundations of your home, to inspire the stories of your life.

