

- CARE GUIDE -

**HEE**

**HAY**

The philosophy behind the Hee Series was to take an archetypal chair and perfect it down to the last detail while cutting the essentials to the bone.

The goal was to create a contemporary chair to fit into a wide range of contexts. The attempt was a great success, resulting in the pragmatic and easily decoded

Hee series. Like a line drawing, it wraps metres of metal wire into neat, straight lines in three versions: bar stool, lounge chair and dining chair.

Stackable and weatherproof, the wide assortment of colours and designs make Hee suitable for numerous indoor and outdoor contexts, such as bars and restaurants, as well as public spaces and home environments.

- CAUTION -

With a little care you can prolong the life of your furniture. Follow the instructions for the materials of your specific product to make sure that it stays in the best shape for as long as possible.

The information below is only intended as a general guideline. For more information on how to remove specific stains, please enquire where you bought the furniture.

- / The products in the Hee Series have a two component coating; a primer and an outdoor powder coating which provides a barrier to corrosive elements making it suitable for outdoor use. It complies with the highest quality standards and is designed to last, making it ideal for both private and public environments.
- / Always remove stains quickly before they can do any permanent damage to the furniture.
- / When you move your furniture, make sure you lift it rather than pulling or pushing it to avoid damaging the floor, legs and mountings.
- / On tables, tighten up the screws after one to two months' use.
- / Avoid improper use such as sitting on the back or armrests, tilting the seats on their back legs, putting your feet on the furniture or standing on it.
- / On tables, use coasters under damp, hot or coloured objects to avoid permanent stains.
- / Be careful not to scratch or damage the surface with sharp objects.
- / Avoid partially covering the surface, for example with tablecloths, cushions or place mats, as colour variances may appear.
- / Minor spots of rust under the furniture and bases are considered as a natural result of general use and can be treated using the care instructions below.
- / Direct placement on a seafront can lead to corrosion.
- / Wipe off bird droppings quickly as they may lead to permanent corrosion or staining.
- / Wipe off the furniture if it becomes wet after rain or snowfall as this will damage the surface over time.
- / Check the status of the gliders frequently and if worn down, contact your local retailer to buy replacements. The durability of the gliders will depend on the surface the chair is placed on.
- / Take care not to scratch the chairs against each other when stacking them. Do not move or drag the chairs around when stacked as the weight will damage the legs.

## POWDER COATED STEEL

Wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent. Remove soap residue immediately using a clean, dry cloth. Avoid using scouring cream or scouring pads, as they may scratch the surface. In the event of lime deposits on the surface use a clean, damp cloth wrung in lukewarm water with one part vinegar to nine parts water and avoid scrubbing as this may scratch the surface.

Small scratches or damage to the powder coated surfaces can lead to corrosion. They can be retouched and protected from corrosion with a special repair lacquer available at HAY stores and authorized dealers. If the metal is uncovered it is necessary to sand the area before repairing it (grain 220). Wipe it over with a clean dry cloth and clean the area with methylated spirits before repainting it. Do not use solvents as they may have an adverse effect on the coating. Never use acetic acid or citric acid.

## GLIDERS

Check the status of the gliders frequently and if worn down, contact your local retailer to buy replacements. The durability of the gliders will depend on the surface the chair is placed on.

## STORAGE

The life expectancy of your furniture will vary depending on the weather and type of use. We recommend that you store it in a dry, ventilated place during winter and keep it protected from scratches and bumps.

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**HAY**